IN THE UNITED STATES PATENT AND TRADEMARK OFFICE In re Application of: Group Art Unit: 2642 SIMON ABRAHAM SERIAL NO.: 09/833,977 Examiner: Bing Q. Bui FILED: April 12, 2001 RECEIVED FOR: OPERATOR-ASSISTED ON-LINE CALL ALERTING AND CALL CONNECTION JAN 3 0 2004 **SERVICE** Technology Center 2800 **Assistant Commissioner for Patents** Washington, D.C. 20231

Sir:

## AMENDMENT AND RESPONSE TO FIRST OFFICE ACTION

In response to the First Office Action mailed on October 24, 2003, Applicant hereby respectfully amends the subject application, as follows:

> I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 on:

January 26, 2004 (Date) Walter W. Duft (Registered Representative) January 26, 2004 (Date of Signature)